SYSPRO™

Accounts Receivable

Objective

To accumulate and manage customer activity, ensuring timely revenue collection and effective reporting in order to enhance cash flow management.

The Value of Accounts Receivable

- Improve customer service through instant, on-screen access to all account information, including out standing invoices, sales orders and work in progress
- Follow up collections using credit management tools
- Analyze the profitability of each account
- Identify potential bad debts early
- Create notes and detail credit management information for effective customer service
- Maintain contact information
- Support recurring invoicing
- Apply optional finance charges to overdue accounts
- Support miscellaneous unassigned cash receipts
- Fax or email customer statements in bulk
- Provide average days-to-pay information
- Manage customers by branch

Matching Accounts Receivable to your business

- Create individual terms, tax, discount tables and multiple statement formats
- Support multiple delivery addresses
- Define currency per customer
- Utilize flexible, user-defined aging periods for business credit management
- Provide user-defined G/L integration by branch, product class, geographic area and warehouse
- Customer/stock code cross reference and interchange
- Retain balances in local or foreign currency
- Contra invoices between supplier and customer
- Apply orders discount breaks by product class and/or customer
- Provide master/sub-account relationships
- Automate recurring monthly invoices for leases and rentals
- Match cash received with outstanding invoices manually/automatically by invoice or aged date
- Limit customer's credit or place them on hold
- Attach credit management notes, sound clips and video images to customer accounts and individual transactions
- Capture balance and history
- Revalue foreign invoices
- Automatic numbering of customers

Integration

- Integrates with the following modules:
  - Accounts Payable
  - Cash Book
  - General Ledger
  - Contact Management
  - Sales Orders
  - Inventory
  - Counter Sales
  - Sales Analysis
  - Trade and Promotions
  - SYSPRO to SYSPRO interface

Audit trails and reporting

- Detailed audit trails of all sales and cash transactions plus master file changes
- Graphical invoice aging query
- Credit Management Report, with follow-up dates
- Cash posting worksheet
- Flexible management reporting
- Substantial customer account reporting
- User-defined statements and label formats
- Bank deposit slips
- Track proof of delivery information
- Customized statements per customer/group of customers